



STATE OF NORTH CAROLINA
DEPARTMENT OF TRANSPORTATION

JOSH STEIN
GOVERNOR

DANIEL H. JOHNSON
SECRETARY

SOLICITATION ADDENDUM

Issuing Agency:	Department of Transportation
Solicitation Number:	54-TJK-08-PR39943
Solicitation Description:	Custodial Operations and Maintenance of Rest Areas/Visitor Information Centers – Division 8 – Randolph County
Solicitation Opening Date and Time:	October 7, 2026, at 2:00 PM ET
Addendum Number:	1
Addendum Date:	September 25, 2026
Procurement Specialist:	Teddy Kapera

THIS ADDENDUM DOES NOT NEED TO BE RETURNED.

1. The following are questions received about the Solicitation and the State's response to those questions:

Question #	Vendor Question	State's Response
1	The RFP states winter staffing is 7:00 AM – 10:00 PM, or 15 hours, but the two stated shifts overlap and total 16 paid hours. Should bidders price 15 or 16 attendant hours per site per winter day?	The bidders should price 16 attendant hours per site.
2	Are the twelve additional eight-hour shifts required <u>per site</u> , resulting in 192 total contract hours for the pair.	Yes, these shifts are required per site.
3	Please provide the current quantities and specifications for restroom fixtures, including toilets, urinals, sinks, soap dispensers, and toilet-paper dispensers at each site.	As specified on page 5, the Bidder is encouraged to make his/her own observations of the site.
4	Please provide the previous 12 months of paper towel, toilet paper, soap, liner, and chemical consumption, if available.	The following is an average per year: Paper Towel: 1,500 rolls Toilet Paper: 14,000 rolls Soap: 250 gallons Liners: 8,000 bags All Purpose Disinfectant: 170 gallons Glass Cleaner: 170 gallons

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5	Please provide the current dumpster sizes, collection frequency, and average monthly waste and recycling volume.	On both sites, there are two dumpsters, one for garbage and one for recycling. Current dumpster size: 5' L x 6' W ' 7' H (8-yard capacity). Collection frequency: May-September, garbage is collected twice/week, recycling twice/month. October – April, garbage is collected once/week, recycling once/month.
6	Please clarify whether the supervisor's 40 onsite hours are entirely additional to attendant hours and whether supervisory time may ever satisfy normal attendant staffing requirements outside the stated four-hour emergency substitution provision.	Per page 17, the supervisor may be allowed to work for one absent attendant for a maximum of four (4) hours, allowing time for a replacement attendant to report for work. The daily work schedule shall reflect the absent attendant and time worked by the supervisor. The Contractor's attention is directed to time worked on a shift as attendant, this time shall not be considered as supervisory time.
7	Please provide the previous contract amount and any available compensation-reduction history.	Previous contract amount was \$349,886.52.
8	Please clarify whether employees' meals and breaks are paid and whether attendants may remain responsible for coverage during those periods.	Per page 16, the Contractor shall generate a designated break and meal schedule for all employees that shall be posted in the service room of each facility. At any time, there is more than one (1) staff member scheduled for duty, breaks and meals shall be taken separately. The current contractor pays for breaks but requires employees to remain attentive if needed.
9	Please identify any known equipment, plumbing, dispenser, door, lighting or building repairs expected when the new contract begins.	Paper towel dispensers are currently being repaired, along with entrance doors.
10	Please confirm whether there is any available storage capacity limitation for the required ten-case-per-site paper towel emergency inventory and other supplies.	Yes, there are roll-up garage storage facilities at both sites.
11	What is the current contract value for this service annually?	\$349,886.52.
12	Could you please confirm the total number of restrooms included in the scope of work and the total restroom square footage across both sites?	As specified on page 5, the Bidder is encouraged to make his/her own observations of the site.
13	What is the total square footage of all buildings covered under this contract across the Northbound and Southbound sites?	As specified on page 5, the Bidder is encouraged to make his/her own observations of the sites.
14	We refer to the above-referenced solicitation and would appreciate it if you could provide us with the complete cleanable square footage details, along with the value of the previous contract.	As specified on page 5, the Bidder is encouraged to make his/her own observations of the site.